



- Vayam Management is committed to continuous improvement in the effectiveness of our Quality Management System :
 - By nurturing Quality culture, to providing quality research solutions that meet sponsor and regulatory requirements and to protecting the rights, safety and wellbeing of the study volunteers.
- Will strive to meet global standards and regulatory requirements. We shall accomplish the clinical Research with ethical principles and continually improve our systems of functioning by key performance indicator as well as by customer service.
- To guarantee the implementation of our Quality Policy, we at Vayam Research Solutions Ltd, are committed to meet the following objectives through appropriate processes and systems:
 - Comply with all pertinent statutory obligations and regulations applicable to the services provided to our customers.
 - Protect the rights, safety and wellbeing of the study volunteers whilst in our care.
 - Vayam Research Solutions is committed to achieve customer satisfaction, loyalty and confidence on sustained basis. We aim to become the preferred partner of choice for our sponsors and stakeholders with continuous improvement in our quality systems.
 - Hire and maintain competent staff who adhere to Vayam's Quality Policy and practice Vayam's values in all activities.
 - Implement policies and nurture practices that fundamentally influence the behaviour of every individual in Vayam Research Solutions Ltd to sustain our culture of Quality.